



INTRODUCTION TO WAND BASICS

This document includes basic information about WAND for all user types.

User Requirements

Make sure your systems meet the following requirements.

Browser Requirements for WAND

PrO Unlimited has designed WAND to work best with Microsoft® Windows® and Macintosh® using U.S. English versions of:

- Internet Explorer 6.0 (and above)
- Firefox 1.5 (and above)
- Netscape Navigator 9.0 (and above)

WAND may not function or display properly in other browsers or browser versions.

PrO Unlimited recommends full screen browser use on a 1024x768 display with 16-bit color and above color depth.

It is also assumed that Javascript is turned on. A consistent Internet connection such as DSL, cable modem, or T1 line is recommended.

If you are having problems seeing or using a specific part of the WAND system, please let us know by contacting us at 1-888-368-9141 or by email at helpdesk@pro-unlimited.com.

Logging Into WAND

To log in to WAND:

- 1 Open a web browser.
- 2 Enter <https://prowand.pro-unlimited.com> in the browser's address box. The **WAND log in** screen will appear.

A login form with a light beige background and rounded corners. It contains two input fields: 'Username:' and 'Password:'. To the right of the password field is a 'Log in' button. Below the fields, there are two links: 'Forgot your Username or Password?' with a sub-link 'Log in Help' in red, and 'Don't have an ID?' with a sub-link 'Contact Us' in red.

- 3 Enter your **username**. The username and password are case sensitive.
- 4 Enter your **password**.
- 5 Click **Log In**. The WAND home page will appear.

WAND Online Help Center

The **WAND Online Help Center** link allows you to access current product documentation.

To use the Help Center:

- 1 Click **Online Help** link.
- 2 Locate the document(s) that you need.
PDF documents can be viewed online or saved to your computer.